

Outlined below are the terms and condition for all goods bought through TatersGonnaTate. Our aim is to be fair to you the customer. Terms do not affect your statutory rights.

By purchasing from TatersGonnaTate you are agreeing to be bound by the terms and condition laid out on this page. Please also reference the conditions laid out under our Returns Policy.

Customers must report / dispute non delivery of order within 24 hours of the recorded delivery date that the courier tracking states delivery took place as this is the time frame our couriers will allow us to open a dispute.

We will settle all disputes in relation to delayed, lost or damaged by a courier within 10 working days (2 weeks) of first communication of issue with our office. This is to allow our couriers time to locate & resolve any delays.

Only when TatersGonnaTate has completed processing the order does the contract between buyer and seller come into effect. This clause is to safeguard against an error in pricing or if a listed item is no longer stocked.

In the case of a price change or if a product is incorrectly priced, TatersGonnaTate will contact the customer to ensure the amended price is acceptable before proceeding with the order.

If an ordered item is not in stock, TatersGonnaTate will email you before deciding how best to proceed.

For details of delivery times and shipping costs please contact our sales team on through our 'Contact' page.

Your order will not be accepted until payment is made in full.

Vat @ 20% is included on price of all taxable goods.

The customer is responsible for the shipping costs involved in returning the item(s) to us.

If you have any further queries you can get in touch by using the form on our Contact page.